

NEBRASKA LICENSEE ASSISTANCE PROGRAM

Frequently Asked Questions

What is the Nebraska Licensee Assistance Program?

The Nebraska Licensee Assistance Program (NE LAP) provides education alcohol/drug assessments, treatment referrals, case management and monitoring for licensed, certified or registered health service professionals in the state of Nebraska. The Nebraska Health and Human Services, Division of Public Health, Licensure Unit oversees Best Care Employee Assistance Program's provision of these services. Best Care EAP is a service of the Nebraska Methodist Health System headquartered in Omaha, Nebraska.

Who is eligible for the Program?

Anyone who is actively licensed, certified or registered in their profession by the Division of Public Health Licensure Unit. If you have questions regarding eligibility, you can call the NE LAP Coordinator at our toll-free phone number (800) 851-2336 or the Licensure Unit for assistance.

What is the cost?

There is no charge for the services provided by the NE LAP, including the alcohol/drug assessments. However, if a treatment referral is made and services are utilized outside of the NE LAP, the expenses for these services are the responsibility of the licensee.

If I enter the Program, will anyone find out?

Involvement in the NE LAP is completely confidential. Information cannot be released without the licensee's authorization, unless provision of information is required by State or Federal law.

I live outside of eastern Nebraska and it is not convenient for me to drive to the NE LAP office in Omaha. Where will I have to go for a NE LAP assessment?

The NE LAP provides convenient assessments throughout the state of Nebraska. When someone cannot meet with the NE LAP Coordinator at one of our offices in Omaha, Lincoln, Fremont, Beatrice, Norfolk, Columbus, or Kearney, arrangements for an assessment will be made with one of our affiliates in your area. The assessment is free of charge when arranged by the NE LAP Coordinator.

I am not sure if I need help for my alcohol/drug use. What should I do?

If you are questioning whether or not you need help with your alcohol or drug use, please call and consult with the NE LAP Coordinator. The Coordinator will discuss your situation with you and help you determine what you may need to do to address your situation.

How do I find out more information about the NE Licensee Assistance Program?

The NE LAP has a toll-free phone number that provides convenient access to the program, staff and services. You may also visit our web site at LAPNE.org for more information

If you have further questions about the Nebraska Licensee Assistance Program, or feel that you need assistance from the NE LAP, please contact the NE LAP Coordinator, Judi Leibrock or NE LAP Counselor Tricia Veech, at (800) 851-2336 or (402) 354-8055.